

You can count on us from the start

Learn how this free program can help
throughout treatment.

Personalized assistance at every step



Getting
Started



Insurance
Support



Financial
Support



Ongoing
Support

Not an actual
Novartis Patient Support
team member.

Please see full Prescribing Information,
including Boxed WARNING and Medication Guide.

 **VANRAFIA™**
(atrasentan) tablets
0.75 mg

Novartis Patient Support

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Insurance Support

Financial Support

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What is Novartis Patient Support?

It's a comprehensive program designed to help you start, stay, and save on treatment. You or your health care provider can sign you up once it's been decided VANRAFIA® (atrasentan) is the right treatment for you or your loved one.

You'll get help with:



Getting Started

- ▶ Learning about Novartis Patient Support
- ▶ Signing up for financial support if you're eligible



Insurance Support

- ▶ Help navigating your insurance process
- ▶ Assistance accessing medication
- ▶ Support with benefits verification and prior authorization



Financial Support

- ▶ Educating you on Co-Pay Plus
- ▶ Finding the right financial solutions for you



Ongoing Support

- ▶ Dedicated support throughout your treatment
- ▶ Tips for setting up your routine
- ▶ Educational resources about VANRAFIA and living with your condition, including a Welcome Kit
- ▶ Your choice of texts/calls/emails to keep you informed

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How do I sign up?

Once your health care provider prescribes you VANRAFIA, you can:



Speak to your health care provider and ask if they can sign you up



Visit support.vanrafia.com to sign up



Call Novartis Patient Support at the number below.
Your dedicated team can help sign you up

Who is my Novartis Patient Support team?



Your Novartis Patient Support team isn't just a source for information—
they're available to provide support while you navigate treatment.



Save our number in your phone so you know when your Novartis Patient Support team reaches out!



To speak to a Novartis Patient Support team member, **call 844-4VANRAF (844-482-6723)** Monday-Friday, 8:00 AM-8:00 PM ET, excluding holidays.

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How can my team help me navigate insurance coverage?

Getting you VANRAFIA is our number one priority. Novartis Patient Support is here to help. You'll work with an experienced team member who can:



Help you navigate the insurance process



Work with your health care provider to manage insurance forms



Assist you if there are changes to your insurance coverage

Once your health care provider has filed the paperwork with your insurance, Novartis Patient Support can help with the rest.

What if my insurance needs additional forms?

Depending upon your insurance, your prescription may require a Benefits Verification, Prior Authorization, Appeal, or Medical Exception. See the Glossary on pages 8 and 9 for a detailed explanation of what these terms mean.

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How can I save on VANRAFIA?

Cost shouldn't be a barrier between you and the treatment your health care provider has prescribed. Your support will be based on your unique financial situation. That will include things like your prescription and insurance coverage. Novartis Patient Support offers options that can help you afford your treatment.

Reach out to your Novartis Patient Support team to:

- ▶ Keep you informed of your available savings options
- ▶ Answer your questions
- ▶ Support you if your financial situation changes

What is Co-Pay Plus from Novartis Patient Support?

People who sign up and are eligible for Co-Pay Plus* for VANRAFIA may also use it to help lower their out-of-pocket costs to as little as \$0.

Co-Pay Plus helps pay for your treatment if you have private insurance. With Co-Pay Plus, you may pay a lower out-of-pocket cost for VANRAFIA than with your insurance alone.

Check www.vanrafia.com to learn more about available offerings.

***Limitations apply.** Up to a \$15,000 annual limit. Offer not valid under Medicare, Medicaid, or any other federal or state health insurance program. Patients with private insurance and a prior authorization requirement or an initial denial of coverage may receive up to 12 months of free product while coverage is pursued. Novartis reserves the right to rescind, revoke, or amend this program without notice. Additional limitations may apply. See complete Terms & Conditions at www.vanrafia.com for details.

Please see full [Prescribing Information](#),
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What if I'm still waiting for VANRAFIA to be approved by my insurance?

If you have private or commercial insurance, the Bridge Program* offers up to twelve (12) months of VANRAFIA for free while we work with your health care provider and health insurance to help you get your medication covered.



Visit support.vanrafia.com to learn more and enroll in Co-Pay Plus for VANRAFIA.

What if I don't have insurance?

Novartis Patient Assistance Foundation, Inc. (NPAF), an independent 501(c)(3) non-profit organization, provides Novartis medications free of cost to eligible patients who have limited or no prescription insurance coverage and cannot afford the cost of their medication.

To be eligible for NPAF, you must:

- Reside in the United States or a US Territory
- Be treated by a licensed US health care provider on an outpatient basis
- Meet income and insurance guidelines

Visit www.PAP.Novartis.com or call NPAF at 1-800-277-2254 to learn more about eligibility and how to apply.

***The Bridge Program applies to VANRAFIA only.** Eligible patients must have private insurance and a valid prescription for VANRAFIA, and a prior authorization or an initial denial of coverage. Program requires the submission of an appeal of the coverage denial within the first 90 days of enrollment to remain eligible. Program provides VANRAFIA for free to eligible patients for up to 12 months or until they receive insurance coverage approval, whichever occurs earlier. A valid prescription consistent with FDA-approved labeling is required. Program is not available to patients whose medications are reimbursed in whole or in part by Medicare, Medicaid, TRICARE, or any other federal or state program. Patients may be asked to reverify insurance coverage status during the course of the program. No purchase necessary. Program is not health insurance, nor is participation a guarantee of insurance coverage. Additional Limitations may apply. Novartis Pharmaceuticals Corporation reserves the right to rescind, revoke, or amend this Program without notice.

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What if I need ongoing support after starting my treatment?

Once you've started treatment, your Novartis Patient Support team will be there for you. Here's what to expect from your program:

- ▶ A Welcome Kit with resources to help you get started on treatment
- ▶ Helpful texts, calls, and emails to help keep you on track. Don't worry, you choose how often you want to hear from us
- ▶ Ongoing live support from your dedicated team



Not an actual patient.

How often will Novartis Patient Support contact me?

You choose how you'll be contacted. You won't have to worry about unwanted calls and texts. We aim to help simplify things—not overwhelm you. Of course, we're only a phone call away if you need us.



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What does that term mean?

Sometimes terms come up as you're getting started on treatment that you might not recognize. Use this glossary to help.

Appeal: A request for your insurance company to reconsider its decision about denying coverage of your medication.

Benefits Verification: This is when the insurance company reviews your coverage. This may identify a need for a prior authorization or what out-of-pocket costs may be for this prescription.

Co-Pay: A predetermined, fixed amount you pay for your medication after your health plan covers a portion of the total cost.

Co-insurance: The percentage of covered medical costs you'll pay after you've reached your deductible.

Deductible: The amount you pay for a prescription before your insurance starts to pay its portion of the cost.

Formulary: A list of prescription medications covered by a prescription medication plan or another insurance plan offering prescription medication benefits.

Government insurance: Insurance reserved for specific groups of people (eg, senior citizens, persons with low income, persons with disability, current military and their families, government employees, and some federally recognized Native American tribes) and funded by the government. Medicare, Medicaid, TRICARE, and the Veterans Health Administration program are all examples of government insurance.

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Out-of-pocket maximum: The most you have to pay for prescription medications in a year. After you spend this amount on deductibles, co-pays, and co-insurance, your insurance plan covers 100% of the cost.

Patient support program: A program like Novartis Patient Support that helps patients, caregivers, and health care professionals find the right support when they need it.

Premium: The amount you pay for your health insurance every month.

Private insurance (sometimes called commercial insurance): Insurance you buy individually or through your employer.

Prior Authorization: An approval given by your insurance so your prescription is covered by your plan.

Specialty pharmacy: A pharmacy that carries medications that require specific handling and storage.

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We're here for you

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 **NOVARTIS**

Novartis Pharmaceuticals Corporation
East Hanover, New Jersey 07936-1080

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 **VANRAFIA™**
(*atrasentan*) tablets
0.75 mg

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