Novartis Patient Support™
From referral to treatment

Refer with confidence. We'll help your patients navigate the rest.

1:1 Patient navigation

A dedicated team is here to support your patients with the referral process, financial assistance, treatment expectations—and answer questions along the way.

Your patients can enroll in patient navigation at support.pluvicto.com and support.lutathera.com

Referral support

Novartis Patient Support can help your patients navigate the referral process, including follow-up with treatment centers and a first-dose status update.

Scan below to access the treatment center locator to find treatment centers and information about their referral process. Templated referral checklists and forms may be available.

PLUVICTO Treatment Center Locator

LUTATHERA Treatment Center Locator

Scan for more information and resources on the Novartis Patient Support page of our product websites

PLUVICTO Website

LUTATHERA Website

PLUVICTO®
lutetium Lu 177 vipivotide tetraxetan
INJECTION FOR INTRAVENOUS USE

LUTATHERA®
(lutetium Lu 177 dotatate)
injection, for intravenous use

Contact Novartis Patient Support for assistance at 1-844-638-7222, Monday through Friday, 8:00 AM to 8:00 PM ET, excluding holidays.

Treatment and management support

Find the tools, resources, and support services your team needs to help patients access treatment and navigate coverage.

Enroll here

Scan to download the product-specific Start Form, complete it, and fax it to 1-844-638-7329 or call us at 1-844-638-7222.

PLUVICTO Start Form

LUTATHERA Start Form

Reimbursement support

Scan below to download the appropriate Billing and Coding Guide.

Contact your local Access and Reimbursement Field Representative for more information.

PLUVICTO Billing and Coding Guide

LUTATHERA Billing and Coding Guide

Insurance support

- Conduct benefits investigations
- Provide support with prior authorization requirements and appeals
- Provide coding, billing, and reimbursement education

Financial support

- Eligible patients can enroll in co-pay assistance and may pay as little as $0 per dose. Subject to Terms and Conditions. Limitations apply*

Novartis self-service portals†

Access Portal

- The Access Portal allows you to electronically enroll patients in support services, monitor activity for enrolled patients, and communicate via secure messaging

Product ordering

- Place, modify, and track orders in real time through the Novartis Ordering Portal, with live customer support for common ordering needs

Contact Novartis Patient Support for assistance at 1-844-638-7222,
Monday through Friday, 8:00 AM to 8:00 PM ET, excluding holidays.

*__Limitations apply__. Valid only for those with private insurance. The Program provides that an eligible patient will be responsible for the first $0 and then may receive assistance for up to a maximum of $15,000 over the course of the treatment to cover eligible out-of-pocket costs for the product. Offer not valid under Medicare, Medicaid, or any other federal or state programs. Novartis reserves the right to rescind, revoke, or amend this program without notice. Additional limitations may apply. See complete Terms and Conditions at us.pluvicto.com; us.lutathera.com for details.

†Registration is required. Please contact your Access and Reimbursement Field Representative for more information.

NOVARTIS

Novartis Pharmaceuticals Corporation
East Hanover, New Jersey 07936-1080

© 2026 Novartis

9/26

FA-11782233