

# You can count on us from the start

Not an actual  
Novartis Patient Support  
team member.



Learn how this free program can help throughout treatment.

## Personalized assistance at every step



**Getting Started**



**Insurance Support**



**Financial Support**



**Ongoing Support**

Please see full [Prescribing Information](#),  
including **Boxed WARNING** and [Medication Guide](#).



Getting Started

Insurance Support

Financial Support

Ongoing Support

## What is Novartis Patient Support?

It's a comprehensive program designed to help you start, stay, and save on treatment. You or your health care provider can sign you up once it's been decided that VANRAFIA® (atrasentan) is the right treatment for you or your loved one.

### You'll get help with:



#### Getting Started

- ▶ Learning about Novartis Patient Support
- ▶ Signing up for financial support if you're eligible



#### Insurance Support

- ▶ Help navigating your insurance process
- ▶ Assistance accessing medication
- ▶ Support with benefits verification and prior authorization



#### Financial Support

- ▶ Educating you on Co-Pay Plus
- ▶ Finding the right financial solutions for you



#### Ongoing Support

- ▶ Dedicated support throughout your treatment
- ▶ Tips for setting up your routine
- ▶ Educational resources about VANRAFIA and living with your condition, including a Welcome Kit
- ▶ Your choice of texts/calls/emails to keep you informed

Please see full [Prescribing Information](#),  
including [Boxed WARNING](#) and [Medication Guide](#).



Getting Started

Insurance Support

Financial Support

Ongoing Support

## How do I sign up?

Once your health care provider prescribes you **VANRAFIA**, you can:



**Speak** to your health care provider and ask if they can sign you up



**Visit** [support.vanrafia.com](https://support.vanrafia.com) to sign up



**Call** Novartis Patient Support at the number below.  
Your dedicated team can help you sign up

## Who is my Novartis Patient Support team?



**Your Novartis Patient Support team isn't just a source for information—** they're available to provide support while you navigate treatment.



**Save our number in your phone** so you know when your Novartis Patient Support team reaches out!



To speak to a Novartis Patient Support team member, **call 844-4VANRAF (844-482-6723)** Monday-Friday, 8:00 AM-8:00 PM ET, excluding holidays.

Please see full **Prescribing Information**,  
including **Boxed WARNING** and **Medication Guide**.

Getting Started

**Insurance Support**

Financial Support

Ongoing Support

## How can my team help me navigate insurance coverage?

Getting you VANRAFIA is our number one priority. Novartis Patient Support is here to help. You'll work with an experienced team member who can:



**Help** you navigate the insurance process



**Work** with your health care provider to manage insurance forms



**Assist** you if there are changes to your insurance coverage

**Once your health care provider has filed the paperwork with your insurance, Novartis Patient Support can help with the rest.**

### What if my insurance needs additional forms?

Depending upon your insurance, your prescription may require a Benefits Verification, Prior Authorization, Appeal, or Medical Exception. See the Glossary [on pages 8 and 9](#) for a detailed explanation of what these terms mean.

Please see full [Prescribing Information](#), including [Boxed WARNING](#) and [Medication Guide](#).



Getting Started

Insurance Support

Financial Support

Ongoing Support

## How can I save on VANRAFIA?

Cost shouldn't be a barrier between you and the treatment your health care provider has prescribed. Your support will be based on your unique financial situation. That will include things like your prescription and insurance coverage. Novartis Patient Support offers options that can help you afford your treatment.

### Reach out to your Novartis Patient Support team to:

- ▶ Keep you informed of your available savings options
- ▶ Answer your questions
- ▶ Support you if your financial situation changes

### What is Co-Pay Plus from Novartis Patient Support?

People who sign up and are eligible for Co-Pay Plus\* for VANRAFIA may also use it to help lower their out-of-pocket costs to as little as \$0.

Co-Pay Plus helps pay for your treatment if you have private insurance. With Co-Pay Plus, you may pay a lower out-of-pocket cost for VANRAFIA than with your insurance alone.

Check [www.vanrafia.com](http://www.vanrafia.com) to learn more about available offerings.

**\*Limitations apply.** Up to a \$15,000 annual limit. Offer not valid under Medicare, Medicaid, or any other federal or state health insurance program. Patients with private insurance and a prior authorization requirement or an initial denial of coverage may receive up to 12 months of free product while coverage is pursued. Novartis reserves the right to rescind, revoke, or amend this program without notice. Additional limitations may apply. See complete Terms & Conditions at [www.vanrafia.com](http://www.vanrafia.com) for details.

Please see full [Prescribing Information](#),  
including [Boxed WARNING](#) and [Medication Guide](#).

Getting Started

Insurance Support

Financial Support

Ongoing Support

## What if I'm still waiting for VANRAFIA to be approved by my insurance?

If you have private or commercial insurance, the VANRAFIA Bridge Program\* offers up to twelve (12) months of VANRAFIA for free while we work with your health care provider and health insurance to help you get your medication covered.



Visit [support.vanrafia.com](https://support.vanrafia.com) to learn more and enroll in Co-Pay Plus for VANRAFIA.

### What if I don't have insurance?

Novartis Patient Assistance Foundation, Inc. (NPAF) is an independent, 501(c)(3) non-profit entity that provides certain medications at no cost to eligible patients who cannot afford the cost of Novartis medications supported by NPAF.

#### Patients may be eligible for NPAF support if they:

- Are a resident of the United States or a US territory.
- Are prescribed a product on the NPAF formulary.
- Meet NPAF income eligibility requirements.
- Are uninsured or are a qualifying patient with government insurance who cannot afford their out-of-pocket costs and, in the case of Medicare patients, do not qualify for Medicare's Extra Help Program (Low Income Subsidy).

NPAF does not provide product to individuals having insurance associated with any type of alternative funding program that conditions, restricts, or adjusts coverage based on application to NPAF or to any other free goods program.

Please visit [www.PAP.Novartis.com](https://www.PAP.Novartis.com) or call NPAF at 1-800-277-2254 to learn more about eligibility and how to apply.

To receive support through NPAF, applicants must submit all required documentation, including proof of income and evidence of Extra Help denial as deemed necessary. Only the patient or their legal guardian or caregiver may enroll the patient in the program. Health plans, specialty pharmacies, pharmacy benefit managers, and their agents and representatives are prohibited from enrolling patients in the program. Novartis Patient Assistance Foundation, Inc., at its sole and absolute discretion, reserves the right to modify or discontinue the program at any time and to verify the accuracy of enrollment information submitted.

**\*Limitations apply.** Up to a \$15,000 annual limit. Offer not valid under Medicare, Medicaid, or any other federal or state health insurance program. Patients with private insurance and a prior authorization requirement or an initial denial of coverage may receive up to 12 months of free product while coverage is pursued. Novartis reserves the right to rescind, revoke, or amend this program without notice. Additional limitations may apply. See complete Terms & Conditions at [www.vanrafia.com](https://www.vanrafia.com) for details.

Please see full **Prescribing Information**, including **Boxed WARNING** and **Medication Guide**.



Getting Started

Insurance Support

Financial Support

Ongoing Support

## What if I need ongoing support after starting my treatment?

Once you've started treatment, your Novartis Patient Support team will be there for you. Here's what to expect from your program:

- ▶ A Welcome Kit with resources to help you get started on treatment
- ▶ Helpful texts, calls, and emails to help keep you on track. Don't worry, you choose how often you want to hear from us
- ▶ Ongoing live support from your dedicated team



Not an actual patient.

## How often will Novartis Patient Support contact me?

You choose how you'll be contacted. You won't have to worry about unwanted calls and texts. We aim to help simplify things—not overwhelm you. Of course, we're only a phone call away if you need us.



Visit [support.vanrafia.com](https://support.vanrafia.com) or call 844-4VANRAF (844-482-6723) to sign up for Novartis Patient Support.

Please see full **Prescribing Information**, including **Boxed WARNING** and **Medication Guide**.

Getting Started

Insurance Support

Financial Support

Ongoing Support

## What does that term mean?

**Sometimes terms come up as you're getting started on treatment that you might not recognize. Use this glossary to help.**

**Appeal:** A request for your insurance company to reconsider its decision about denying coverage of your medication.

**Benefits Verification:** This is when the insurance company reviews your coverage. This may identify a need for a prior authorization or what out-of-pocket costs may be for this prescription.

**Co-Pay:** A predetermined, fixed amount you pay for your medication after your health plan covers a portion of the total cost.

**Co-insurance:** The percentage of covered medical costs you'll pay after you've reached your deductible.

**Deductible:** The amount you pay for a prescription before your insurance starts to pay its portion of the cost.

**Formulary:** A list of prescription medications covered by a prescription medication plan or another insurance plan offering prescription medication benefits.

**Government insurance:** Insurance reserved for specific groups of people (eg, senior citizens, persons with low income, persons with disability, current military and their families, government employees, and some federally recognized Native American tribes) and funded by the government. Medicare, Medicaid, TRICARE, and the Veterans Health Administration program are all examples of government insurance.

Please see full **Prescribing Information**, including **Boxed WARNING** and **Medication Guide**.



# Novartis Patient Support

**Getting Started**

**Insurance Support**

**Financial Support**

**Ongoing Support**

**Out-of-pocket maximum:** The most you have to pay for prescription medications in a year. After you spend this amount on deductibles, co-pays, and co-insurance, your insurance plan covers 100% of the cost.

**Patient support program:** A program like Novartis Patient Support that helps patients, caregivers, and health care professionals find the right support when they need it.

**Premium:** The amount you pay for your health insurance every month.

**Private insurance (sometimes called commercial insurance):** Insurance you buy individually or through your employer.

**Prior Authorization:** An approval given by your insurance so your prescription is covered by your plan.

**Specialty pharmacy:** A pharmacy that carries medications that require specific handling and storage.

Please see full [Prescribing Information](#), including **Boxed WARNING** and [Medication Guide](#).



# Novartis Patient Support

## We're here for you

When you sign up for  
Novartis Patient Support, you'll  
have a team you can contact with  
questions throughout treatment.

Visit [support.vanrafia.com](https://support.vanrafia.com) to sign up.

Please see full **Prescribing Information**,  
including **Boxed WARNING** and **Medication Guide**.

 NOVARTIS

Novartis Pharmaceuticals Corporation  
East Hanover, New Jersey 07936-1080



Not an actual  
Novartis Patient Support  
team member.